

Privacy and data Protection Policy

PREAMBLE

This Privacy Policy is an integral part of the Site Terms and Conditions of Sale that the customer explicitly and unreservedly accepts when placing an order and its commitment to pay.
The management of the site is governed by the Swiss Federal Data Protection Act.

1. ACCOMMODATION

The site and its databases are hosted by Infomaniak Network SA, which ensures for the Company the implementation of organizational provisions and technical means to ensure compliance with the Swiss law on the protection of personal data regarding hosting and communications through the means layout by the site.

2. LINKS TO THIRD-PARTY SITES

The site provides links to various social networks and suppliers, service providers or external partners for reasons of ease of use for Customers.

The verification of these links and the consequences related to their use is the responsibility of the Customer.

The site and the company decline all responsibility for the consequences of their use, their accuracy and their management of personal data: see for this the general conditions of use of these sites and their policies regarding the protection of personal data.

3. PAYMENT AND DELIVERY PROCESS

The Customer accepts the special conditions of the service providers participating in the payment and delivery process in and outside Switzerland.

4. CUSTOMERS

The customer accepts that is data is collected and stored by the company, for the purpose of processing its orders as well to send it personalized offers.

This excludes credit and payment card data.

The company undertakes to treat this information in a confidential manner on the principle of good faith and by taking appropriate organizational and technical measures to avoid any unauthorized third-party processing.

However, the company cannot guarantee the inviolability of the storage of this personal data.

Communications with the company are not considered confidential and the customer accepts that email exchanges are not completely secure and therefore accepts the risks related to the method of communication.

5. DATA COLLECTION

The company may need to use the services of external providers to analyze the collected data and improve its service and security.

The company undertakes that the providers having access to this information are bound by the same Data Protection Policy as the site itself or by a charter of at least equivalent level in terms of personal data protection.

6. UPDATE

In order to offer the best possible service, to follow the evolution of the Swiss legislation on the protection of personal data and to take into account the evolutions of the functionalities of the site, the company and the site reserve the right to update this Policy without notice.

Our Policy regarding the protection of personal data at the time of each use of the site is therefore governed by the charter presented during each visit to our site.

You can contact us if you have any questions about this Policy, via the following email: info@pgfactory.ch

7. APPLICABLE LAW

The law applicable to this Policy is Swiss law and the forum in Geneva.